PREPARED by: MALINDA KUMARASINGHE

MALINDAKPT@GMAIL.COM

0771141194



Project Communication Plan

INTRODUCING DOCVISIT.LK

Version 1.0

November 6, 2016

## WHAT IS DOCVISIT.LK

This is a website developed for saving the time of patients who comes to consult, specialist doctors in channeling centers.

## PROBLEM SCENARIO

Both doctors and channeling center managers cannot predict the arriving time of doctor to specific channeling center in a given time. There are several reasons for this.

1. Doctors have to travel from channeling center to channeling center and road traffic may affect for the arrival time
2. Number of patients in a channeling center may vary from day to day. So the time spending in a specific channeling center cannot be guessed.
3. Time to examine a patient may depends on patient disease, symptoms of the patient, type of the doctor and many more factors.

Because of this unpredictability, patients have to come to channeling center early and waste their valuable time there until doctor comes there.

The only thing that patients can do is calling channeling center frequently and ask the status from them. It’s really annoying to both channeling center and the patient.

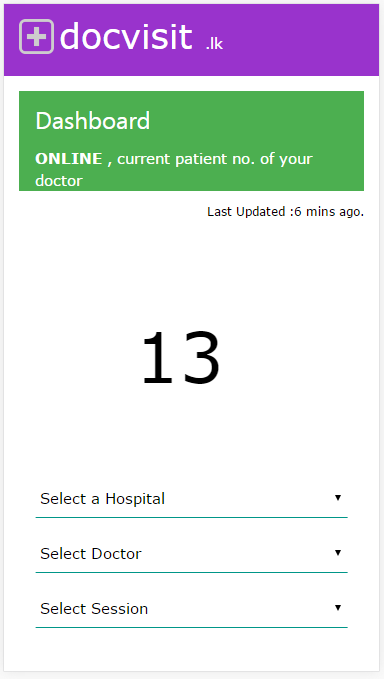
## SOLUTION

Now all most all the people have a smart phone with them. So they can access docvisit.lk application online.

Waiting inside the channeling center alone (sometimes without a seat) is a very boring thing for any person. What they need is to stay with their family members and come to channeling center on the moment of their number calls.

Now patients can see whether doctor has arrived to the channeling center through docvisit.lk. Not only that, as they can view the current examining patient number through this application, as an example, if a patients number is 26, he or she don’t need to stay @ channeling center until number (26) calls

1. He can go to a shopping center near by channeling center,
2. Go to food court with his family members
3. Stay in his own vehicle until his number calls (IF they feel more comfortable).
4. Stay at their home until it reaches their number.



Select the channeling center/hospital and doc tor name and time slot/session for your booking

Current patient number is shown here, and it updates automatically

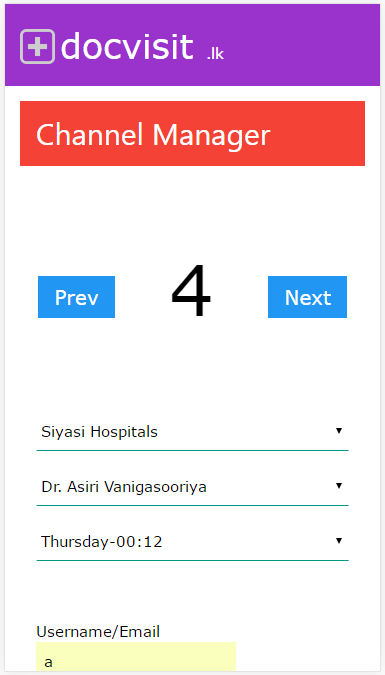
## ADVANTAGES TO CAHNNELING CENTER

By this patients can save lots of their valuable time. And the channeling center also get lots of advantages from this.

1. Reduce the number of calls to receptionist’s phone asking whether doctor has arrived and what’s the ongoing number.
2. Here after only small number of patients wait inside the channeling center. So, although you have limited number of seats, you can channel more patients in a single session as space requirement may reduce after this.
3. Also you can reduce Air conditioning cost in channeling time (lesser number of patients inside).
4. Parking space problems will not occur as patients don’t come early and the will come to your place on time.
5. **\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*The most attractive advantage here is, When a patient get to know that your channeling center have docvisit.lk facility, He will definitely come to your place by passing other channeling centers as the most valuable resource for them is the time. At the next day, first question they ask from the channeling center may be,**

**Do you have docvisit.lk facility for channeling doctors?**

*For this to happen, there is one thing to be done from your channeling center.*

Definitely there is a responsible nurse for each doctor to arrange the queue for the doctor. We will give a mobile phone with this application for them.

Example: If current patient number is 4 and when she calling to the patient with number 5, she has to press NEXT button of the application. Then all patients will get to know that current number is 5.(This is very simple mobile application and they don’t need any previous experience or knowledge about this to act on this)

## CHANNELLING CENTER responsibilities

Your only responsibility is to update the application with ongoing patient number.

## docvisit.lk responsibilities

All the functionalities of the docvisit.lk are fully automated and it will updates all the patients with this application on correct time and accurate manner. And our team is responsible for advertise about this application and motivate patients to use this application.